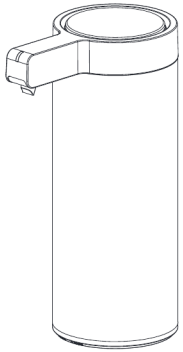
GentleJet

Automatic Liquid Soap Dispener

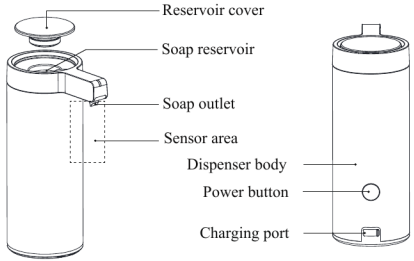
SmoothDrop

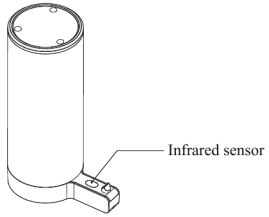
User Manual

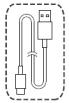


Please read this instruction carefully before using and keep it properly for further using.

Product Presentation







Type-C cable

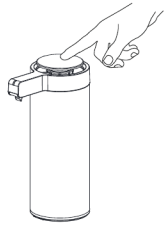
Directions

①



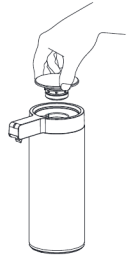
charge with Type-C until the blue light always on

②



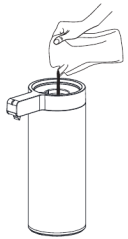
Press the reservoir cap, it will pop up automatically

③



Remove the reservoir cap by pulling it gently

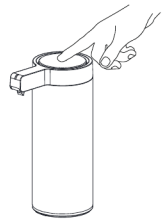
④



Add 270ml liquid soap into the reservoir

Directions

⑤



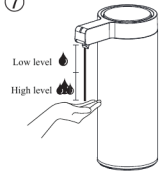
Put the cap and push to install

⑥



Long press power button for 2s to turn on/off

⑦



Reach to the sensor area, close to the low grade, blue light on, get a small amount of liquid; far away from the high-grade blue light flashes 2 times, get a lot of liquid

⑧



Rub the soap to foams Rinse hands with water

Directions

⑨



Cleaning function: Double-click the touch button after the blue light continues to flash while the machine continues to work for 20 seconds if you click the touch button in the middle of the stop immediately.

Troubleshooting

No	Fault Phenomenon	Fault Cause	Solutions
1	Unable to switch on	Batteries without power	Charge
2	Indication light doesn't shine	Not turned on the machine	Turn on it correctly
3	No liquid outflow	Run out of liquid Machine fault	Add liquid Contact us
4	Red light keeps flashing	Countertop reflection Something blocking the sensor	Put a black rubber pad under the machine. wipe the sensor and restart

Specifications

Product Name：Automatic Liquid Soap Dispener
Item No：SmoothDrop
Materials：Body:SUS304,cap&liquid tank:ABS
Size：116x72x187mm
N.W：489g
Working Temperature:5～40
Working Humidity:0～95%RH
Rated Voltage：DC 3.7V
Charging Voltage：DC5V⎓0.8A
Rated Power：2.5W
Executive Standard：GB4706.1-2005 、Q/JSSY 002-2022
Waterproof level：IPX5
Sensing Distance：0～6CM
Single time output：0.8s（high ） 0.3s（low）
Liquid Type:Hand sanitizer,detergent,shower gel,shampoo,disinfectant gel ,etc.
Capacity：270mL
Installation method: tabletop
Working life: ≥ 50000 times

Indicator light indication

On	Blue light on
Off	Red light flash 2 times
High Grade	Blue light flash 2 times
Low Grade	Blue light flash 1 time
Charging	Red light keeps flashing
Full charge	Blue light always on
Battery low	Red light flash 3 times when bubbling
Auto-cleaning mode	Blue light keeps flashing
Induction area is blocked	the red light flash 3mints alternately
Low voltage automatic shutdown	Red light flash 5times

Maintenance

1、When cleaning,please use a wet towel to gently wipe the surface of the machine in the shutdown state.

2、If the machine is not used for a long time ,please charge the machine every 2 months to extend the battery life.

3、Store the soap dispenser in a cool place away from direct sunlight or heat.

Cautions

1、Do not immerse the machine into water or rinse it directly with water to avoid short circuit.
2、It is strictly forbidden to use or add viscous liquids containing granules, powders, emulsions, etc. Avoiding machine failure.
3、Please pull out the waterproof plug when charging, and then use the Type-C to charge the machine. After charging, please cover the waterproof plug to prevent moisture inside the machine.
4、It is strictly prohibited to use a charger that does not match this machine for charging, otherwise it will cause the battery to fire or esplode.
5、When there is liquid in the machine,do not put the machine down.
6、When the machine is in normal use, the lid must be covered to prevent air from entering the liquid tank and causing the liquid to dry up.
7、Do not block the liquid outlet with your hands or foreign objects.
8、When there is a foreign object on the sensor for 5 seconds, the red light will continue to flash. At this time, please turned off the machine,and then Wipe the sensor and restart it.
9、When low power, the red indicator light will flash 3 times after sensing, reminding to charge in time
10、If the machine is not used for a long time, you can add warm water and double-click the power button to enter the cleaning mode when it is turned on.And pumped out all liquid to prevent it from drying up in the pipeline and causing the machine to block.
11、There is no need to shut down when normal use, and it will automatically stand by when not working.
12、Children should use it under adult supervision to avoid spraying liquid soap into eyes and ingestion.

Warranty Description

The after-sales service of automatic soap dispenser is as follows:

1.Within 7 days from the day you signed for the product,the malfunction of the product listed in the malfunction table is determined by the after-sales service center,and you can enjoy free return or replacement service.

2.Within 8-15days from the next day of your signing,the malfunction of the product listed in the malfunction table is determined by the after-sales service center,and you can enjoy free replacement service.

3.Within 12 months from the next day of your signing,this product has a failure listed in the malfunction table is determined by the after-sales service center,and you can enjoy free maintenance.

Malfunction Table	
Automatic Soap Dispenser	Unable to switch on/off
	Indicator light is not on
	No liquid outflowing

Non-warranty regulations

1.Unauthorized maintenance,misuse,collision,negligence,abuse,injection,alteration, incorrect use of non-product accessories, or tear, alter the label, anti-counterfeiting marks.

2.The three guarantees period has been exceeded.

3.Inconformity with the performance listed in the malfunction table.

4.Product and its accessories have the performance failure listed in malfunction table due to human factors.